



## June Newsletter 2026

### Welcome

We would like to start by welcoming our new staff and service users. We hope you will be very happy here at Newbury Manor.

Welcome to the team!

Narinder Bansal – Care Assistant  
Mary Akinbiodun – Care Assistant



### SECURITY NOTICE



We have CCTV in use in our communal areas for safety and security.

### Managers Surgeries

We are pleased to notify you that Kam, the Manager will be available for Home Manager Surgeries. This is an opportunity for you to discuss any aspects of care or any concerns you may have.

Surgery Times: Every Wednesday between 11.30 – 12.30 hours.

Appointments can be made via our reception.

Please contact reception on –  
0121 532 1632



### Personal Allowance Accounts

We can hold an account for resident's personal allowance at Newbury Manor this includes:

- . Chiropodist – Every 5-6 weeks
- . Hairdresser – Every Other Thursday
- . Taxis
- . Small items from shops
- . Toiletries

If you wish to leave money for your relative, please speak to Milly who accepts cash.

Please note that the Chiropodist and Hairdresser are not employed by Newbury Manor so if there is no money in their account, we are not able to put them on the list.





# Visitor Guidelines



Visits no longer need to be booked via a booking system.

Each resident can have as many visitors and visits as they wish but no more than two visitors at any one time. Requests can also be made in advance to use the red lounge for visits or celebrations. On arrival you must check in via our e-reception book, self-check-in on your mobile phone is also available by scanning the QR code on the e-reception book in reception.



## *Birthday Celebrations*

Newbury Manor would like to wish,

Sonia, Sheila, Errol, Terence, Gladys and  
Antonietta



# *A Very Happy Birthday*

## *Quote of the month:*

"In early June the world of leaf and blade and flowers explode, and every sunset is different." — *John Steinbeck*

## *Relative and Residents Meetings 2026*

Please see dates below for our Relatives Meetings in 2026. Tea, coffee, and cakes will be served and held in the red lounge.

If you wish for a copy of the meeting minutes, please speak to Milly in reception, who will be happy to help.



Friday 28<sup>th</sup> August 2026 at 14.00hrs

Thursday 26<sup>th</sup> November 2026 at 18.00hrs



## Introduction of Staff Member



Welcome, hi my name is Narinder!

I am a Care Assistant employed at Newbury Manor Care Home. I commenced my journey with Newbury Manor Care Home in May 2026.

I love being a care assistant because I can make a positive difference in people's lives every day. Supporting others, building relationships, and helping people maintain their independence makes my job both rewarding and fulfilling.

*"People may forget what you said, but they will never forget how you made them feel."*



## Care Workers Charity

We are pleased to announce that we are proud supporters of the Care Workers Charity. This is a charity for all our staff; it offers support in mental health and welfare along with financial support.

The Care Workers' Charity is dedicated to supporting the social care workforce, those providing care and support to the million people drawing on social care. During the COVID-19 pandemic, the "Clap for Carers" campaign brought the contributions of care workers into the national spotlight. We believe that care workers deserve recognition, support, and advocacy for the vital work they do every day. Our mission revolves around three key pillars: crisis support, mental health initiatives, and advocacy for fair treatment, pay, and recognition.

Supporting



the  
care  
workers'  
charity

# JUNE ACTIVITIES

Friday 5<sup>th</sup> June 2026

Childhood Day – Group coffee and discussing our childhoods and what made them memorable.

Friday 5<sup>th</sup> June 2026

National Fish and Chip Day – Join us on 6<sup>th</sup> June as we celebrate National Fish and Chip Day with a delicious traditional fish and chip lunch!

Monday 15<sup>th</sup> June – Friday 19<sup>th</sup> June 2026

Care Home Open Week – Remember Me Monday, Football Fever Tuesday, Fundraising Car Wash Wednesday 12-4pm a small charge of £5, Dog Treat Enterprise Thursday and Garden Party Friday!

Sunday 21<sup>st</sup> June 2026

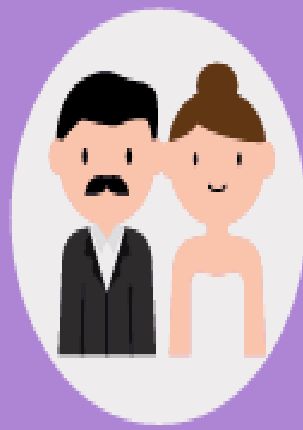
Father's Day – Day of visits from family, laughter, love and selfies! Please join us for our Father's Day Lunch for £10, if you wish to book, please inform Kam or Milly in reception!

Friday 26<sup>th</sup> June 2026

National Cream Tea Day – Enjoying Cream, Jam and Scones for all. Question is...Jam on first or Cream?

Monday 29<sup>th</sup> June 2026

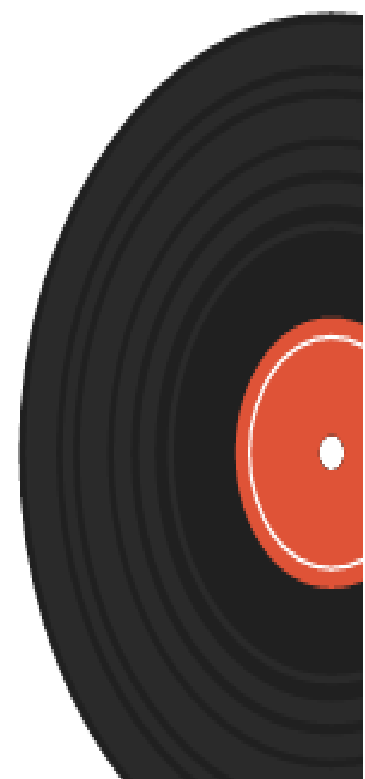
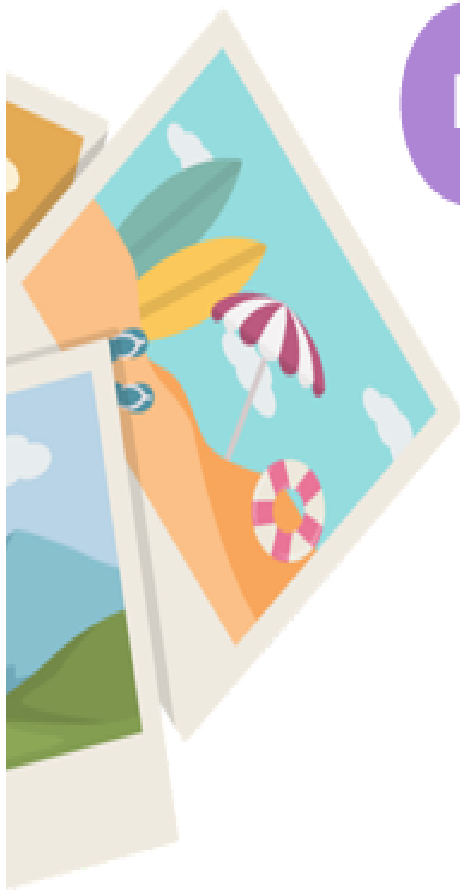
Wimbledon Day – Playing lounge tennis, enjoying strawberries and cream and watching past famous matches!



Monday 15<sup>th</sup> of June 2026

**Remember Me.**  
**A day of reminiscing,**  
**music and song**

NEWBURY MANOR





Tuesday 16<sup>th</sup> of June 2026

**Football Fever.**

**Goal challenge, footy themed crafts  
and watching 1966 World Cup**

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Wednesday 17<sup>th</sup> of June 2026



care home  
open week

**Fundraising car wash**

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Thursday 18<sup>th</sup> of June 2026

## **Dog Treat Enterprise**

**Make, bake, pack and sell crummy treats  
for our furry friends**

**Dogs welcome to taste test!**



**NM**  
NEWBURY MANOR





Friday 19<sup>th</sup> of June 2026



**Cocktail &  
Karaoke Garden Party**

**NM**  
NEWBURY MANOR



## *A Look Back at May*



We've buzzed our way into National Bee Day, planting Begonia, Foxgloves, Lavender and Sweet Peas all known for attracting our beloved bees.

We've had such glorious days enjoying the sunshine with ice lollies, hats on, SPF at the ready and sun umbrellas well and truly up.



## *Congratulations Kam!*

Our lovely manager Kam has only gone on to be a finalist in this year's Stars of Social Care Awards!

We're super proud and hope you will join us in wishing her the very best of luck in June!



## *Our New Hairdresser*



We are delighted to welcome Donna to our team. Donna will be joining us from Wednesday 10th June 2026 and will be available every other Wednesday.

Donna offers a range of professional hairdressing services, and her price list can be found below. Whether you're looking for a trim, a fresh new style, or a complete makeover, Donna looks forward to meeting you and helping you look and feel your best.

To book an appointment or for further information, please speak to a member of staff.

We look forward to welcoming Donna and hope you'll join us in giving her a warm welcome!



Fixxon provides a dignified, comfortable, durable and quick alternative to labelling all clothing and underwear, regardless of material or colour.

Our buttons will not fade or detach in the laundry but are easily removed using the remover tool provided. The buttons have an unlimited amount of re-use; you can remove and reattach the buttons to other items of clothing as much as you like.

As a home we find this system works well to reduce the amount of lost property and have been trialling it for the last few months and it has **significantly reduced the number of items going missing.**

We are advising everyone to use this system; to purchase the buttons it will be a charge of.

- ✚ 24 buttons -£15.35 including delivery.
- ✚ 48 buttons -£26.00 including delivery.

Buttons can be ordered online at  
<https://fixxon.co.uk/product/clothes-labels/>

*If you require any more information, please speak to Milly, who will be able to assist.*

## *Complaints and Messages*

If you feel the concerns require addressing as a complaint, please ask to see the senior care on duty or contact the manager, Mrs Kam Kaur, via email: [manager@newburymanorhome.co.uk](mailto:manager@newburymanorhome.co.uk) who will be pleased to discuss your concern and advise how they will be addressed.

**Mrs Kam Kaur**  
**Newbury Manor Care Home, Newbury Lane, Oldbury, West**  
**Midlands, B69 1HE**  
**TEL- 0121 532 1632**

If you are not satisfied with the responses of the manager and staff or do not feel you are able to approach them for any reason, please write to: -

**Mrs Amrit Sumal, Responsible Person, Superior Care**  
**(Midlands) Ltd**  
**Newbury Manor Care Home, Newbury Lane, Oldbury, West**  
**Midlands, B69 1HE**  
**TEL- 0121 532 1632**

Please rest assured that all concerns and complaints brought to our attention will be treated with the highest degree of confidentiality and respect and will be addressed and responded to as soon as possible. You will receive a written acknowledgement by return (two working days), and a full response with 21 days.

Should these lines of action not prove satisfactory to you, or you do not feel able to approach us directly, you will have the right to make a formal complaint to the statutory regulatory body as follows:

**Care Quality Commission**  
**Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA**  
**TEL- 03000616161**

You may also wish to bring any concerns to attention of social services as follows

Sandwell Metropolitan Borough Council Social Services

**Sandwell M.B.C, Customer Focus Team,**  
**Sandwell Council House, Freeth Street**  
**Oldbury, B69 3DE**  
**TEL- 08453597510**

**LGBT**  
foundation

**Advice Support & Information**  
**0345 3 30 30 30**

**Tel:** 0345 3 30 30 30

**Email:** info@lgbt.foundation

**Registered Address:** St George's  
House,  
215-219 Chester Road  
Manchester,  
M15 4JE

**Postal Address:** LGBT  
Foundation,  
PO Box 5577, Manchester,  
M61 0TT



**POhWER**  
Voices Heard • Lives Empowered

Call us on **0300 456 2370**  
(charged at your standard network rate)



Text: send the word 'pohwer' with your name and number to 81025

Email: pohwer@pohwer.net

Skype: pohwer.advocacy

Fax: 0300 456 2365

Post: PO Box 17943, Birmingham, B9 9PB

Leave us a review at  
[Carehomes.co.uk](https://www.carehomes.co.uk)

 [carehomes.co.uk](https://www.carehomes.co.uk)

